



## ***Tucson Medical Group Reservation Procedures***

***February 18<sup>th</sup> – 23<sup>rd</sup>, 2020***

### **PHONE RESERVATIONS**

To secure individual room reservations guests must call the Mountain Lodge at Telluride Reservations Department (866-368-6867) between the hours of 8:00AM and 5:00PM Monday-Friday MST and identify themselves as members of the ***Tucson Medical Group***.

Additionally, the Hotel has setup a separate and private page on the Mountain Lodge Telluride website with the group rates for guests to reserve their rooms on-line. See instructions below.

### **ON-LINE RESERVATION PROCEDURE** (follow directions explicitly and you will have no problems)

Step 1. Go to [www.mountainlodgetelluride.com](http://www.mountainlodgetelluride.com)

Step 2. On the first page, enter your dates of stay, number of rooms, and number of guests staying in the room.

Step 3. Click on “Book Now” button

Step 4. Click on “Modify” and then enter the “***Group Code***” (found in the Special Codes box). This is very important prior to proceeding.

Step 5. Complete the Group Code with **TUCSON20**

Step 6. Click on the “Modify” button again

Step 7. You will see the different room types available for your dates and the corresponding rates. The rates populating this year do not include daily housekeeping. However, guest has option of adding housekeeping during reservation process.

You can now choose your room type and make your reservation.

### **DISCOUNT GROUP RATES:**

Tucson Medical Group has negotiated discounted rates at the Mountain Lodge. These rates will be honored based on availability at the time of booking until January 1<sup>st</sup> 2020. After January 1<sup>st</sup> the hotel will continue to honor the group rates based on remaining availability.

## **DEPOSIT/CANCELLATION POLICIES**

All individual reservations require a deposit of 50% of total charges at the time of booking. Payment in full for individual reservations is due 30 days prior to arrival.

If notice of cancellation is received less than 14 days prior to arrival, the Mountain Lodge at Telluride will retain full prepayment for the entire individual stay as liquidated damages. If notice of cancellation is received 30 days or more prior to arrival, the Mountain Lodge at Telluride will retain one night's room and tax as liquidated damages. Cancellations must be made directly with the Mountain Lodge at Telluride Reservations Department.

"No Shows" will be charged the nightly rate for the entire reserved stay. This "No Show" policy applies to late arrivals or early departures.

The Hotel reserves the right to release any rooms not guaranteed 30 days prior to arrival. Any reservations made within 30 days of arrival will be at the normal **Best Available Rate** the Hotel is offering at the time and at the Hotel's sole discretion.

**\*Rates do not include daily housekeeping. Guests can request clean sheets, towels, and toiletries at any time without charge. For a full cleaning of your condo the Mountain Lodge charges a \$40 fee.**

## **PARKING**

The Mountain Lodge offers limited parking at \$20 per night, purchased in-person upon arrival. Should parking be sold out, another paid parking facility (not owned by the hotel) is conveniently located next to the property - a short walk or free shuttle ride away. The Mountain Lodge has worked out an arrangement with the Gondola Parking Garage to only charge Mountain Lodge Guests \$20 per night (normally \$25 for non-hotel guests). Since this parking facility does not belong to the Mountain Lodge, this equitable parking agreement could be rescinded by the Town of Mountain Village at any time.

## **MOUNTAIN LODGE AMENITIES**

**Outdoor Heated Pool and Hot Tub**  
**Complimentary Wireless Internet Access in all rooms and Tavern**  
**Fitness Facility & Sauna**  
**Adjacent to Telluride/Mountain Village Free Gondola and Market**  
**Free shuttle service within the Mountain Village Core including the Gondola**  
**The View Restaurant**